

I am a tourist and have purchased goods here which I am taking out of the country, can I claim the VAT back and what is the procedure for this?

The Qualifying Purchaser / Tourist must be a Non South African citizen in possession of a passport and an invoice.

Upon arrival at the port he / she must proceed to the Vat Refund Administrator (VRA) who must verify the physical goods against the description of goods on the invoice.

If less than the VRA limit, which presently is R3000, the refund should be issued immediately.

If more, the claim must be submitted to VRA Head Office. In the case of goods which are heavy to be carried as hand luggage, such goods must be checked by Customs who will endorse and date stamp the invoice which must be produced to VRA for refund claim purposes.

More information in connection with [how to claim your VAT Refund](#) can be found on the following website: <http://www.taxrefunds.co.za>

Contact details:

Head office

Address : Plot 206/1 High Road, Pomona, Kempton park

Postal address : P O BOX 107, O R Tambo International Airport, 1627, South Africa

Fax + 27 11 396 1129

Email Addresses

General : info@taxrefunds.co.za

Botswana : botswana@taxrefunds.co.za

Swaziland : swaziland@taxrefunds.co.za

Namibia : namibia@taxrefunds.co.za

Other Countries : generalqueries@taxrefunds.co.za

In case you have problems with the received credit card

Credit Card Queries : creditcardqueries@taxrefunds.co.za